



Ag Service Technician

Purpose:

To perform basic diagnostics, service repairs and maintenance work on customer and/or dealer-owned agriculture and turf equipment. Technicians are also required to provide field service support to customers as required.

Responsibilities:

- Performs basic diagnostics and repairs on agricultural and turf equipment and established Ag Management Solutions (AMS) products
- Participates in Service Training programs required for the development of skills and knowledge
- Maintains current knowledge of John Deere and competitive products
- Maintains condition of vehicles, inventory, tools and equipment
- Maintains a clean work area and performs work in a neat and orderly fashion
- Completes all reports and forms required in conjunction with work assignments
- Accounts for all time on a time card and for all material used in performing assigned
- Follows all safety rules and regulations in performing work assignments
- Other duties assigned by Management or directly related to customer service

Experience, Education, Skills and Knowledge:

- Agriculture Service Repair Experience preferred
- Journeyman Heavy Equipment Technician is considered an asset
- Ability to perform basic repairs and required maintenance using special tools and equipment following Technical Manual procedures
- Proficient knowledge of mechanical, electrical and hydraulic systems used in the repair of agriculture and turf equipment
- Ability to use Service Advisor and basic computer functions
- Ability to operate vehicles and equipment used for diagnostic purposes
- Proficient oral and written communication skills
- Ability to lift at least 75 lbs. repeatedly
- High School Diploma or equivalent experience required
- Valid driver's license is required
- Fork lift license preferred